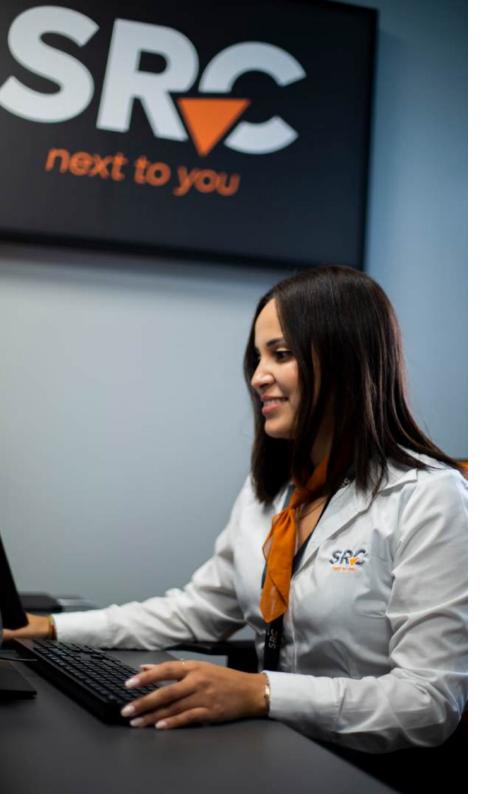


### COMPANY PROFILE

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# ABOUT US

We are a company specialising in short- and medium-term car hire in Italy, with a particular focus on accessible and inclusive mobility solutions.

Founded in **2011** with the aim of revolutionising the car hire sector, we offer innovative, technologically advanced services geared towards maximum customer satisfaction.

# MISSION AND VISION

Our mission is to ensure a safe rental experience tailored to every need.

We are committed to offering a high-quality service, with a particular focus on inclusivity and sustainability, contributing to smarter and more responsible mobility.

We want to be a **benchmark** in the car hire sector, offering highly personalised solutions for both leisure and **B2B** customers.

We are constantly working to expand our network and improve our services, with the aim of making car hire a smooth, reliable and barrier-free experience, with a focus on the Customer.





# WHY CHOOSE SRC?

**SRC** is more than just a car hire company: it is a trusted partner for **modern**, **inclusive** and **sustainable mobility**.

#### **INCLUSIVITY**

We are committed to making mobility accessible to everyone. We offer vehicles and services dedicated to people with specific needs, contributing to a more inclusive world without barriers.

#### SUSTAINABILITY AND ERGONOMICS

We are committed to **responsible mobility**, integrating hybrid vehicles into our fleet to reduce our environmental impact. Our goal is to offer eco-friendly rental solutions without compromising on performance. The same attention to the environment is also reflected in our workspaces: our office furniture is made from **recycled materials** and **sustainable production processes**, confirming our commitment that starts with small everyday choices.





Particular attention is also paid to the wellbeing of our people. The environments and workstations are designed with **ergonomics** and **comfort** in mind: lighting designed to avoid reflections on screens, benches and desks optimised for correct posture, and chairs selected to ensure support throughout the day. These elements contribute to creating healthier, more functional spaces that are geared towards the **wellbeing of all staff**.





We constantly invest in advanced technological solutions to make car rental a **quick** and **easy** experience. Thanks to our digital systems, customers can book, manage and modify their reservations extremely quickly and independently.

Our innovation also involves simplifying digital contracting systems through **OTP**, one-click payment methods and, above all, a quick and efficient pick-up process thanks to the **ZeroWait** service, designed to eliminate queues and vehicle delivery times.

An **integrated technological ecosystem** that guarantees a modern, intuitive car hire experience that is truly focused on the customer's needs.

#### RECRUITMENT AND TRAINING

SRC's success stems from the value of the people who represent the company every day with professionalism and dedication. That is why we invest in a careful and structured recruitment process, aimed at identifying motivated and Customer-oriented profiles. Once hired, employees follow **continuous training programmes**, with courses dedicated to the development of **technical**, **linguistic** and **interpersonal skills**, with a view to **continuous learning** that promotes personal and professional growth.

The working environment is designed to ensure well-being and flexibility, through balanced management of shifts, schedules and spaces designed to support comfort and efficiency. Completing this model is a reward system based on the **Customer Satisfaction Index (CSI)**: operators' performance is measured through customer evaluations and recognised through incentives that reward commitment and quality of service.

At SRC, we believe that taking care of people means ensuring a better experience for our customers: that is why we continue to build a corporate culture based on growth, listening and valuing people.



# **OUR ETHICAL CODE**

Ethics is a code of values that guides our choices and actions and determines the purpose and success of the Company:

- Our ethics are based on principles of honesty, respect, sincerity, transparency, fairness and reliability.
- Passion for work, team spirit, solidarity and mutual support among colleagues are the cornerstones of the company.
- The Collaborator must have a desire to grow, improve themselves, be reliable and willing to contribute to the achievement of the Company's goals, in accordance with company values and policies.
- Work must always be carried out with precision, accuracy and punctuality, paying attention to every detail of the task assigned.
- Every employee and customer must be treated with respect and listened to with interest and understanding.



- People can only grow within the company and enjoy financial opportunities if they produce excellent results.
- The good of the group always prevails over the interests of the individual.
- Agreements made must be respected, and if necessary, renegotiated and agreed upon by both parties.
- Customer satisfaction is our primary goal, even if it means reducing our profit margin on a sale.
- Statistics are an important tool in evaluating people's performance. Where it is not possible to use them, we take into account efficiency, availability and contribution to the achievement of the company's goals.
- Competition should be seen as an opportunity for growth, allowing companies to stand out and emerge
  in the market.
- The sale of the service must exclusively meet the needs of customers, and not a personal interest linked to a
  possible sales incentive plan.
- Surprising and exceeding customer expectations is a company prerogative.

### TERRITORIAL EXPANSION

SRC's growth can also be measured by its increasingly widespread presence throughout the country. Today, the company has operational offices in **Turin**, **Milan**, **Pisa**, **Florence**, **Catania**, **Palermo**, **Trapani** and **Milazzo**, covering the country's main airports and tourist hubs.

The expansion continues with new openings already planned in **Bologna**, **Naples** and **Milan Malpensa**.

This growth reflects a clear vision: to be ever closer to its customers, offering a quality service and a constantly evolving national network, in line with the payoff that has always guided the brand: **Next to You**.

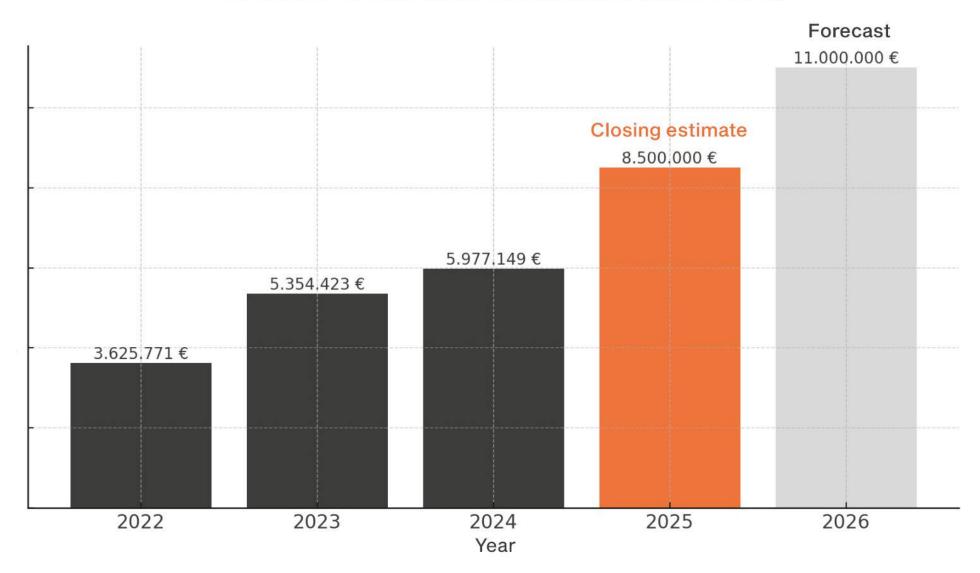


### **SOLID AND STEADY GROWTH**

In recent years, SRC has experienced steady growth, going from a turnover of **3.6 million euros** in 2022 to a projected **11 million euros** in 2026.

This solid development has been supported by targeted investments in innovation, service quality and the expansion of the network throughout the country. This growth has been achieved despite a general downturn in the market over the last two years and increasing saturation in the competitive landscape, thanks to the uniqueness of SRC's services and its constant focus on customer needs. This result demonstrates the company's ability to stand out for its vision, reliability and added value, consolidating its position in the car rental sector.

#### **Evolution of SRC Rent Car turnover (2022-2026)**



SRC maintained an average compound growth rate of over +32% per annum, confirming the solidity of its development trend.

# FLEET

SRC Rent Car has a fleet of over **1,500 vehicles**, consisting of models that are constantly renewed to ensure safety, comfort and reliability. The wide variety of categories — from city cars to SUVs, to premium vehicles and vehicles adapted for people with disabilities — allows us to meet every mobility need, whether for leisure or business travel. Each car represents SRC's commitment to combining quality, sustainability and innovation, offering customers a rental experience that always meets the highest standards.

#### /CITY CAR



4 seats, 5 doors, Gasoline, Automatic

TOYOTA AYGO X



FIAT PANDA

5 seats, 5 doors,
Gasoline/Hybrid, Manual

#### /FAMILY



CITROËN C3

5 seats, 5 doors, Gasoline, Manual



**DACIA DUSTER** 

5 seats, 5 doors, Diesel, Manual



**OPEL MOKKA** 

5 seats, 5 doors, Gasoline, Manual



CITROËN C3 AIRCROSS

5 seats, 5 doors, Diesel, Manual/Automatic



**RENAULT AUSTRAL** 

5 seats, 5 doors, Gasoline, Manual

#### **BUSINESS**



PEUGEOT 208

5 seats, 5 doors, Gasoline, Manual



NISSAN QASHQAI

5 seats, 5 doors, Gasoline, Manual



**DACIA BIGSTER** 

5 seats, 5 doors, Gasoline, Manual



**CUPRA LEON** 

5 seats, 5 doors, Diesel, Automatic



**CUPRA SPORSTOURER** 

5 seats, 5 doors, Diesel, Automatic



#### **ALFA ROMEO TONALE**

5 seats, 5 doors, Diesel, Automatic



BMW X1

5 seats, 5 doors, Gasoline, Automatic



**ADAPTED** 



RENAULT TRAFIC PASSENGER

9 seats, 4 doors, Diesel, Manual



**OPEL CORSA** 

5 seats, 5 doors, Gasoline, Automatic



#### **PEUGEOT RIFTER**

4 seats, 5 doors, Gasoline, Automatic

# **SERVICES**

The company's core business is car rental without a driver.

The main sales channels are the website, the booking centre, commercial agreements with brokers, tour operators, agencies and accommodation facilities throughout the country.

#### SHORT AND MEDIUM TERM CAR RENTAL

We offer a fleet of vehicles for every need, from economical city cars to premium models, always guaranteeing quality, safety and comfort. We are present at **Milan Linate**, **Turin**, **Florence**, **Pisa**, **Catania**, **Palermo**, **Trapani** and **Comiso airports**, as well as in offices in cities such as **Palermo** and **Milazzo Porto**.



#### **BUSINESS CAR RENTAL**

Our corporate rental solutions offer flexibility and convenience for businesses of all sizes.

With customised plans, companies can manage their fleet efficiently, optimising operating costs and ensuring employees have reliable vehicles that are always available.

#### **MULTI-MONTHLY RENTAL**

SRC offers businesses a dedicated multi-month rental service designed to guarantee flexibility, convenience and operational continuity. Reserved exclusively for companies with a VAT number, the formula offers discounted rates for periods starting from three consecutive months, with transparent conditions that can be customised according to the specific needs of the Customer.

This solution is a dynamic alternative to traditional long-term rental, allowing companies to optimise mobility costs, keep vehicles on the road and benefit from a safe and professional service. With multi-month rental, SRC confirms its position as a reliable partner for corporate fleet management, offering a model that combines economic advantage and service quality.



#### PET VOYAGE

This is our service dedicated to those travelling with their pets. The cars are equipped with all the necessary accessories to ensure a carefree and comfortable journey. Our goal is to provide a rental experience that is a fundamental and integral part of the trip, simple, safe and stress-free.



#### NEXT TO YOUNG

With this service, SRC opens its doors to young people and new drivers, offering a dedicated service that breaks down the traditional barriers of the sector. Unlike many rental companies, SRC also allows those who have recently obtained their driving licence to enjoy the experience of driving in complete safety, with transparent formulas, suitable vehicles and tailor-made protection.



#### NEXT TO THIS ABILITY

It is the first service in Europe that allows car hire, with immediate confirmation, topeople with disabilities who hold a special driving licence. A service designed for inclusive mobility. We provide specially adapted vehicles equipped with technology and aids that guarantee maximum autonomy and safety.

# NEXT TO THIS ABILITY: INCLUSIVE AND ACCESSIBLE CAR RENTAL



'Next to this Ability' is SRC's unique service in Europe, born from the desire to provide a rental experience for those with disabilities who want to use a car and be independent both on holiday and in their daily travels. The service is dedicated to people with disabilities, specifically: paraplegia, paralysis of the lower limbs, or absence of a lower or upper limb, who have a special driving licence.

The driving adaptations are: brake lever on the steering wheel, manual accelerator ring installed on the steering wheel, accelerator pedal reversal, and infrared control unit, covering approximately 80% of disabilities suitable for driving. The service is available at all SRC offices throughout the country.

#### /INSTITUTIONAL SUPPORT

The launch of Next to This Ability also special recognition received from institutions: Minister for Disabilities Alessandra Locatelli sent us a message of support, emphasising the importance of initiatives such as ours in ensuring equal opportunities for mobility and social inclusion. This encouragement confirms that our commitment is not only corporate, but part of a shared journey with institutions and the entire community.



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# NEXT TO THIS ABILITY PARTNERSHIPS: EVENTS, VALUES, COMMUNITY.



Next to This Ability is not just a service: it is a shared vision that takes shape thanks to meaningful collaborations and encounters with organisations that believe in the same values of inclusion, accessibility and community. Our partnerships are not mere showcases, but spaces for dialogue and co-design, where values, ideas and people come together to build mobility that breaks down barriers and creates new opportunities for participation. The project was born with a clear goal: to make mobility a universal right by breaking down the barriers that too often limit people with disabilities.

This commitment is not confined to words, but translates into concrete actions, collaborations and participation in events of national and international importance.

In September 2024, we took an important step by joining the network of AISM – Italian Multiple Sclerosis Association, becoming a Mobility Partner for the project "La vita indipendente non va in vacanza" (www.lavitandipendentenonvainvacanza.it).

This initiative is sponsored by **ENIT-the Italian National Tourism Agency** – and supported by various regional administrations – **Piedmont**, **Lazio**, **Emilia Romagna** and **Sicily** – promoting autonomy, accessibility and the right to travel for all.

Also in our capacity as Mobility Partner, we contributed to **Palermo for All**, a memorandum of understanding that brings together AISM, **Bil Benefit** and the **Municipality of Palermo**, with the aim of transforming the city into an increasingly welcoming, inclusive and accessible place. This challenge focuses on the concept of "independent living" and the need to transform it from an aspiration into an inalienable right.



#### PARTNERSHIP UNESCO

SRC's commitment to inclusive and sustainable mobility has been recognised in its collaboration with **UNESCO**, which began at the **ICCAR Bootcamp – Inclusive and Sustainable Cities** held in Palermo on 2 September 2025. In this international setting, SRC shared its experience as a virtuous example of a private company committed to making mobility accessible to all through the "Next To This Ability" project.

The partnership with UNESCO represents an important step in the company's social responsibility journey: a contribution to building cities that are more open, inclusive and aware of the value of diversity.







#### NEXT TO THIS ABILITY TOUR

To promote and spread the culture of inclusive mobility, SRC has launched the **Next To This Ability Tour**, a national tour dedicated to raising awareness on accessibility issues. The tour has so far visited some of the main Italian and international events related to the world of disability: **Destinations For All in Turin**, **Disability Pride in Tuscany** and **Sottogamba Game in Livorno**. Through these events, SRC has presented and demonstrated the value of the Next To This Ability service, helping to "evangelise" the sector and promote an idea of mobility that is truly open to all.







#### TECHNICAL SPECIFICATIONS OF THE SERVICE: ADAPTATIONS









CONTROL UNIT INFRARED CONTROLS PEDAL ON THE LEFT

ACCELERATOR

MANUAL **ACCELERATOR** 

**MANUAL SERVICE BRAKE** 

The infrared control unit allows you to quickly operate the lights, indicators, windscreen wipers, horn, etc. via a keypad.

This adaptation allows the driver to accelerate with their left leg. For safety reasons, the device is equipped with a removable cover to cover the original accelerator pedal.

The ring accelerator positioned above the steering wheel is suitable for people with limited lower limb function. To accelerate, simply apply light pressure anywhere on the ring.

The brake lever is a device that allows drivers with lower limb disabilities to use a motor vehicle. The device is designed to allow the brake pedal to be operated using only the upper limbs.

#### THE EVOLUTION OF NEXT TO THIS ABILITY

Recently, the service has been further expanded with the introduction of vehicles equipped to transport people with disabilities, thus enabling not only autonomous driving, but also the possibility of travelling as passengers in complete safety and comfort. Thanks to this integrated model, SRC continues to promote truly inclusive mobility, offering concrete solutions to ensure freedom of movement without barriers for all. This achievement demonstrates the company's commitment to combining innovation, accessibility and social responsibility in a single growth path.



## **PARTNERSHIP**

#### **TRAPANI SHARK**

Since 2025, SRC has been the **Official Rental Partner** of **Trapani Shark**, a leading team in the **Serie A Basketball League** and the **Basketball Champions League**.

This partnership stems from shared values such as determination, teamwork and the desire to exceed one's limits — principles that unite sport and the business world.

For SRC, supporting Trapani Shark means not only supporting a sporting excellence, but also a symbol of pride and rebirth for Sicily, capable of representing the island on the national and international stage. Through this collaboration, SRC renews its commitment to promoting the region and enhancing the positive energies that arise from teamwork, both on and off the court.









#### 125TH ANNIVERSARY OF MESSINA CALCIO

In 2025, we had the honour of being the main sponsor of the event celebrating 125 years of Messina Calcio, a historic anniversary that brought together some of the greatest legends of Serie A, such as **Fabio Cannavaro**, **Alessandro Nesta**, **Dida**, **Serginho** and many others. Being part of an event that unites generations, sport and the local area reinforces our commitment to supporting the communities in which we operate and promoting projects that create connections and a sense of belonging.





#### SPORT, ARTS AND TERRITORY

In our history, being 'next to' is a daily goal of presence and attention to the customer because we want to keep the promise of every single rental: to be a fundamental and unforgettable part of the journey.

This commitment extends to supporting projects, initiatives, ideas and dreams that have authentic value and can make a difference to the local area and its people in the fields of art, culture and sport.

In recent years, we have supported local talent and significant initiatives: we sponsor the young tennis player **Anastasia Abbagnato** from Palermo, we accompany **Captain Sergio Davì'**s oceanic adventures, and we

Fortuzzi. Our support for the local area is also evident through art, which has seen us support: Unlocked Music Fest and Light Blue Festival to promote music, culture and legality in Sicily, Sicilia Queer Film Fest, sharing its mission of inclusivity and cultural innovation, and the Cinema City film festival, which promotes film culture in the most beautiful squares of Italian cities.













### **AWARDS AND RECOGNITIONS**

The quality of service, customer care and constant drive towards innovation have enabled SRC to obtain important national and international recognition, confirming the strength and reliability of the brand in the mobility sector. These awards are not a point of arrival, but an incentive to continue with the same commitment and passion, consolidating our mission: to always be **Next to You**, wherever you are.

In 2025, we were awarded:

**Stelle del Sud 2025**, an award promoted by Statista and II Sole 24 Ore, which identifies and promotes entrepreneurial excellence in Southern Italy.

**European Travel Business Awards 2025** in the Best Car Rental Experience category, awarded to companies that stand out for their ability to offer a superior rental experience based on quality, efficiency and customer care.

In addition to these results, the company received the **2024 Excellent Service Award** from *DiscoverCars.com*, a leading international car rental platform that annually recognises companies capable of guaranteeing high standards of service and a particularly high satisfaction rate.

Another source of pride is our customers' opinion: SRC is among the car hire companies with the highest ratings on **Google reviews**, with an average of 4.7 out of 5, reflecting the trust we have earned in the field and our ability to make every travel experience simple, safe and rewarding.









# FRANCHISING PROJECT



To accelerate our national growth, we have recently launched an ambitious franchising project designed to rapidly expand the brand's presence throughout the country. The proposed model allows affiliates to join a solid and structured network, benefiting from SRC's experience, advanced digital services and commercial strength. It is a scalable system, designed to facilitate the rapid opening of new offices with standardised operating processes, with the aim of bringing SRC closer to its customers throughout Italy.

#### FRANCHISE PROJECT CHARACTERISTICS

SRC affiliates can count on:

- A well-established brand, synonymous with reliability and Customer care.
- Clear guidelines and proven operational tools, ensuring uniform standards and service quality.
- Training and consulting support, aimed at transferring management and commercial skills.
- Centralised marketing and communication activities, aimed at supporting the visibility and competitiveness of affiliates on the market.
- Integrated technological solutions to support operational management and booking processes.

The initiative is aimed at those who wish to start a business in the mobility sector, becoming part of a cohesive national network focused on growth.

With the Franchising Project, SRC Rent Car confirms its commitment to innovation and development, promoting a scalable and sustainable business model, in line with its payoff: **Next to You.** 

## **CERTIFICATIONS AND LICENCES**

Management system certifications, in accordance with national or international standards, demonstrate a commitment to implementing continuous improvement processes, which represent added value and a competitive advantage for the company itself.



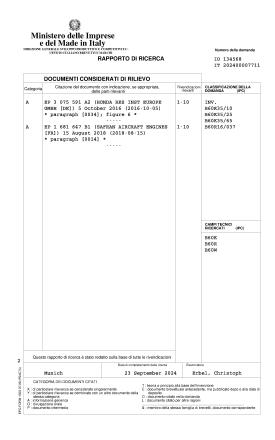
ISO 45001:2018 **Sistemi di gestione per la salute e sicurezza sul lavoro** – Requirements and user guide



ISO 9001:2015 Sistema di Gestione Qualità.

#### NEXT TO THIS ABILITY: A PATENTED SYSTEM

The booking system developed for this project has been patented and recognised with top marks as an 'Integrated vehicle adaptation system for people with motor disabilities', confirming the high technological and social value of the initiative.





## **COMPANY DATA**

Company name: SICILY RENT CAR S.r.l.

Registered office address: Largo Lituania, 11 Palermo

**VAT number**: 02486830819

REA number: PA-303366

Legal form: Società a responsabilità limitata con socio unico

Date of incorporation: 05/12/2012

Sole director: Scalia Francesco

Share capital: € 300.000,00 i.v.

Primary activity: Noleggio auto senza conducente

Main ATECO code: 77.11.00

Secondary ATECO codes: 45.11.01 - 45.11.02 - 45.40.11 -

45.40.12 - 77.21.02

LEI Code: 8156001D6D2FCCB8A373

PEC: info@pec.sicilyrentcar.it





